

CRM 1.5.15

Features

- 1. [Subscription Macro for Confluence](#) was created for users to join [Direct Mailing](#) more easy
- 2. Using [Custom field - CRM Property](#) linked to contact's e-mail, you can record an e-mail for new contact if it is created in [CRM Contact field](#) from Issue create screen

Administration

Search JIRA admin

ApplicationsProjectsIssuesAdd-onsUser managementSystemCRMHelpDesk

Set up CRM property field: E-mail CRM Contact

CRM source field:

CRM Contact

CRM field attribute:

E-Mail

SaveCancel

Create Issue

Configure Fields

Number

CRM Company

Company CRM (Deprecated)

Original Estimate (eg. 3w 4d 12h)

The original estimate of how much work is involved in resolving this issue.

Users

Start typing to get a list of possible matches.

Channel JIRA

CRM Contact New Contact Created from Issue (New value)

E-mail CRM Contact NewContact@email.com

JIRA

DashboardsProjectsIssuesTempoBoardsPortfolioMoreCreate

Search

new contact

Active

Phone

Company

Position : All

E-Mail

No subscribe m

New Contact Created from Issue

NewContact@email.com


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- 3. JIRA-User status update if synchronized contact is changed to Inactive, see more [Set up Contacts Directory](#)
- 4. Cosmetics improvements

Fixed Bugs

1. Not synchronized CRM's Data attribute with JIRA Data format was fixed
2. Product custom field losing it's value if validator is rejecting issue's transition is fixed
3. Minor bug fixes

Issues

 Jira project doesn't exist or you don't have permission to view it.

[View these issues in Jira](#)