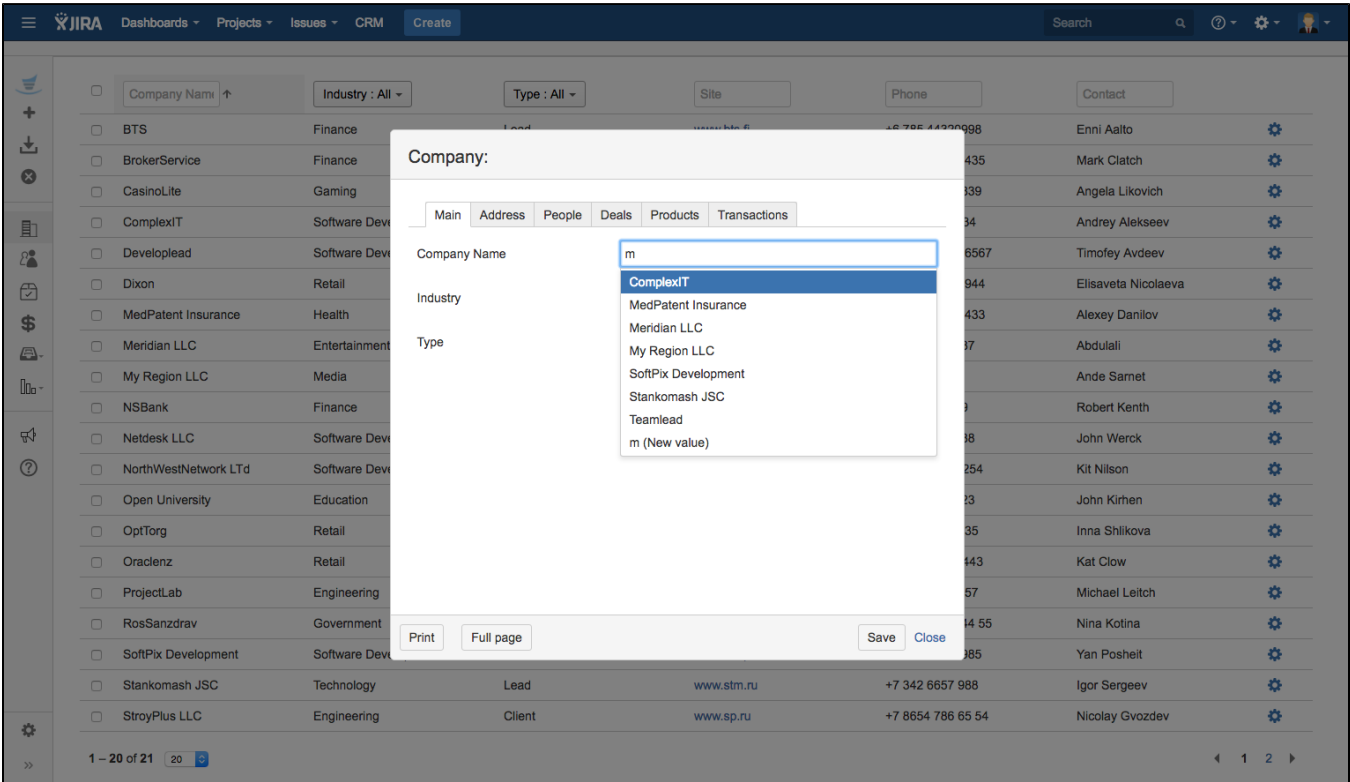


# Features

- [Double Records Prevention](#)
- [Custom Dictionary Field](#)
- [Custom Field with Custom Dictionary Type](#)
- [Quick CRM record link](#)
- [Related Projects](#)

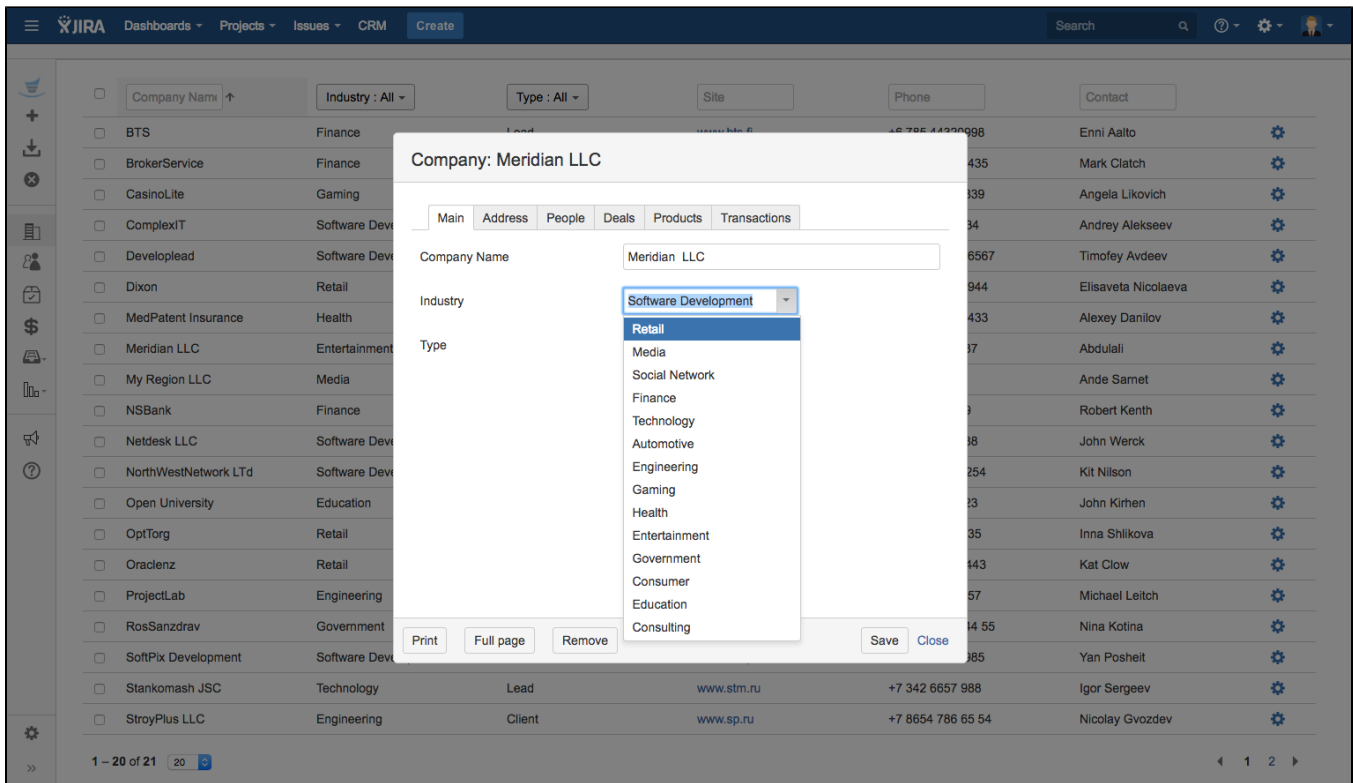
## Double Records Prevention

In almost all CRM dictionaries there is mechanism that prevents creating doubled records. When creating contact, company or product system will suggest existing values that is similar to entered value.



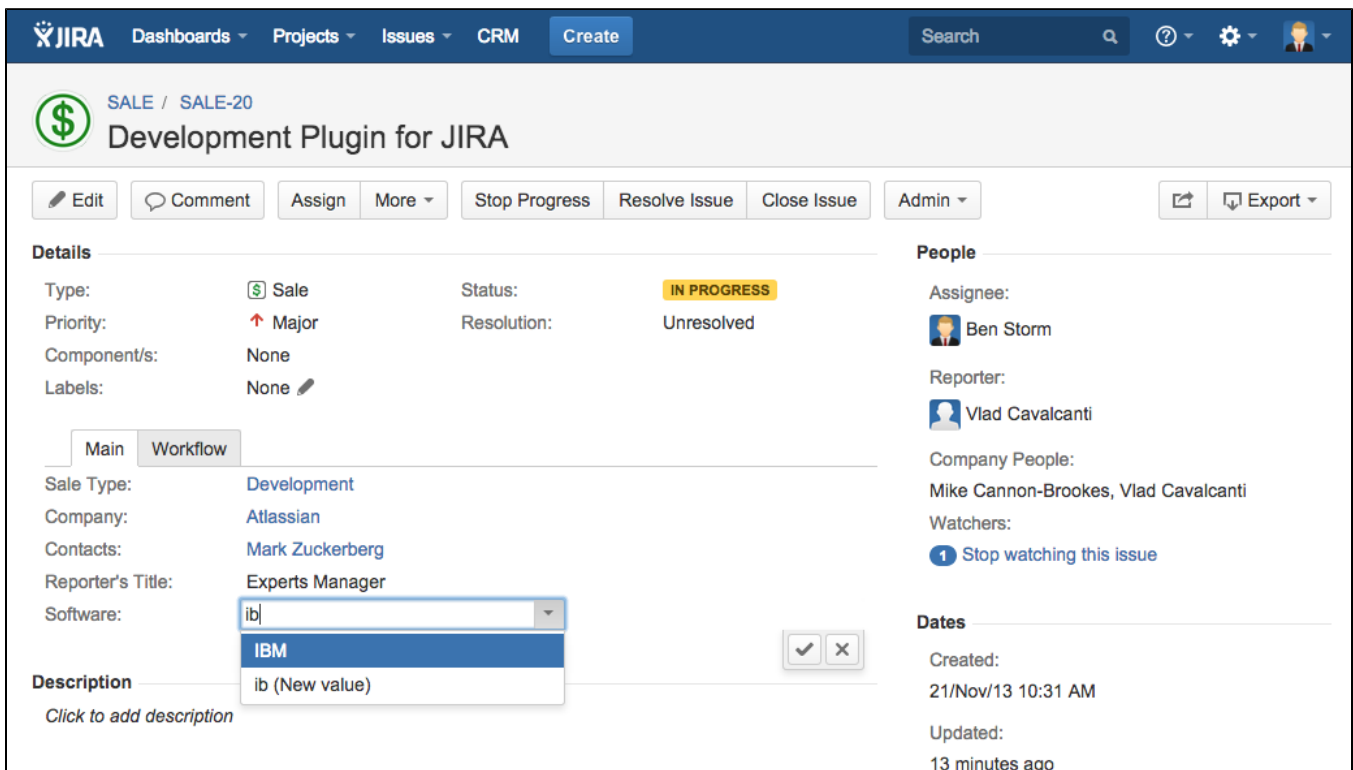
## Custom Dictionary Field

In the company/contact or product card a user can use values from any custom dictionary. Additionally user can create new dictionary record by entering new unexisting value in the card field and saving the card. You can see the example the using of custom dictionary **"Software"** in the **Product/service Card**:



## Custom Field with Custom Dictionary Type

Sometimes it is necessary to use "Select list" field in JIRA issue. But values for this field can be added by JIRA administrator only. Using the CRM plugin you can add Custom field with **Custom Dictionary type** to JIRA issue and link it to one of your custom dictionaries. In this case all CRM users can add new records to the dictionary when typing new unexisting values and clicking **+** button.



Quick CRM record link

JIRA

Dashboards

Projects

Issues

CRM

Create

Search

?

⚙

SALE / SALE-13

Development plugin for JIRA

Edit

Comment

Assign

More

Start Progress

Resolve Issue

Close Issue

Admin

Export

Details

Type:Sale

Priority:Major

Component/s:None

Labels:None

Status:REOPENED

Resolution:Unresolved

Main

Workflow

Sale Type:Development

Company:Facebook

Contacts:Bill Gates

Reporter's Phone:+4-400-334-44-00

Reporter's Title:Sales Manager

Software:Not defined

Description

::

People

Assignee:Ben Storm

Reporter:Ben Storm

Ben Storm

anton@teamlead.ru

12:39 AM - Saturday - Yerevan

Activity

1 Stop watch

More

Profile

Current Issues

Administer User

CRM

Dates

Created:22/Sep/13 6:32 PM

Updated:

Related Projects

JIRA

Dashboards

Projects

Issues

Boards

CRM

Create

Add company

IBM : Software Vendor, Development

Add contact

Contact

John Travolta

Account Manager

Add contact

Contact

Contact's role

Add contact

Contact

Contact's role

Add contact

Contact

Contact's role

Add contact

Contact

Contact's role

