

How to display list of issues at Company/Contact card?

It's possible to display a list of chosen issues at Company or Contact card.

The screenshot shows a web interface for a company card titled "Company: Meridian LLC". Below the title is a horizontal tab bar with seven tabs: "Main", "Address", "People", "Deals", "Products", "Transactions", and "Related Projects". The "Deals" tab is currently selected. Below the tabs is a table with three columns: "Key", "Summary", and "Status". The table contains two rows of data:

Key	Summary	Status
DEAL-206	JIRA 100 users purchase	Potential
DEAL-180	Support JIRA Software	Potential

Below the table, there is a pagination indicator "1 – 2 of 2" and a set of navigation arrows with the number "1" in the center. Below the pagination is a link "Show in navigator". At the bottom of the card, there is a footer bar with five buttons: "Print", "Full page", "Remove", "Save", and "Close".

These settings can be done by Administrator.

Take following steps to add issues list to Company card:

1. Go to CRM Administration, tab **Company** or **Contacts**
2. Add a new tab to place your list of issues
3. Add a new field with **JQL-type**, for example field "Deals" and place it to the tab, see more: [Set up Companies Directory](#)
4. Open **Properties** of the new field.
5. Set property **JQL** with JQL-filter, to choose only issues connected with current company, use operator '**Company**' = **CURRENT_NAME** (field type CRM Company) or '**Company**' ~ **CURRENT** (field type CRM Company (Deprecated)). See more [Dictionary Attribute Types and Properties](#)
6. Set property **Fields**. There you should list issue fields to display in issues table.

In case you delete JIRA User from Company card, all issues reported by this user will disappear from company's issues in Company card. To not to lose issues from the list you should make JIRA User Inactive in Administrators Menu/ User Management. The issues remain in Company card and (Inactive) appears next to user's name. That means that inactive user no longer has access to JIRA, CRM and company's issues.

