

CRM Worklog Report

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Worklog Overview

We can get the worklog report in CRM here:

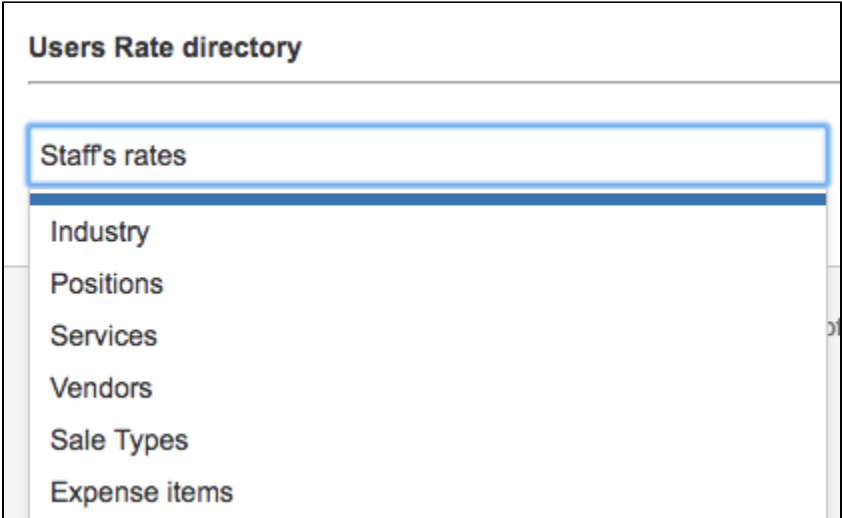
User	Interval	Company	Issue	Time	
Anton Kolin	20.04.16 02:50	NSBank	SALES MANAGEMENT	JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...]	20m
Anton Kolin	29.04.16 02:52	NSBank	SALES MANAGEMENT	JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...]	0.5h
Anton Kolin	29.04.16 02:53	OptTorg	SALES MANAGEMENT	Purchase of 2000 licenses Jira Software + Jira HelpDesk	1h
Anton Kolin	11.04.16 02:54	Meridian LLC	SALES MANAGEMENT	JIRA 100 users purchase	0.5h
Anton Kolin	25.04.16 02:55	Meridian LLC	SALES MANAGEMENT	JIRA 100 users purchase	0.75h
Total:					3h 5m

Use quick filters to filter worklogs in report:

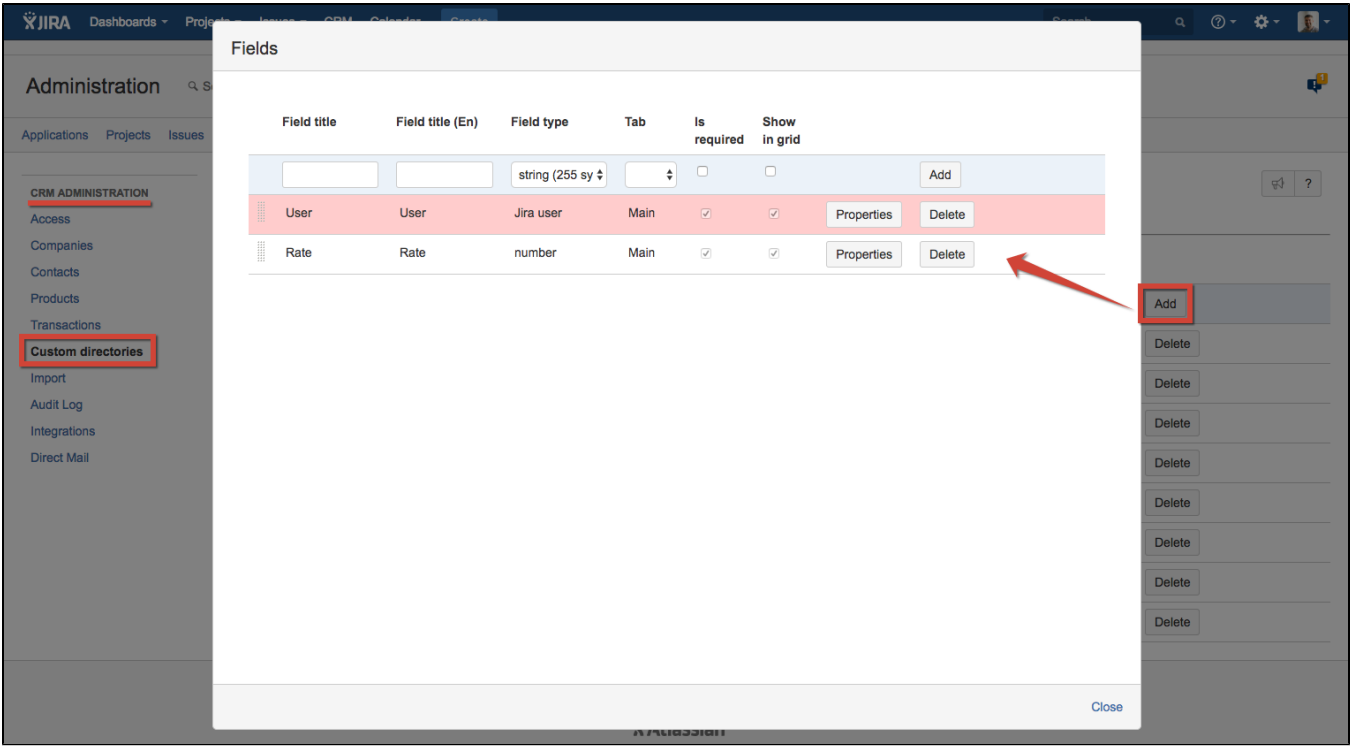
User	Interval	Company	Issue	Time	
Anton Kolin	11.04.16 02:54	Meridian LLC	SALES MANAGEMENT	JIRA 100 users purchase	0.5h
Anton Kolin	25.04.16 02:55	Meridian LLC	SALES MANAGEMENT	JIRA 100 users purchase	0.75h
Total:					1.25h

Add Money to Worklog Report

You can add personnel's costs to Worklog report in **CRM administrator menu / Transactions**. Find there Users rate directory and select from dropdown list custom directory with users rates.



If you don't have it, you need to create this directory first. Go to **CRM Administrator menu / Custom Directories** and add new [Custom Directory](#).



This directory requires 2 types of fields: JIRA user to store the user's name and number to store user's rate.

Add to new directory the data you need:

Staff's rates	
<input type="checkbox"/>	<div>User</div> <div>Rate</div>
<input type="checkbox"/>	Antonio Domingez 500
<input type="checkbox"/>	Helen Lambert 450
<input type="checkbox"/>	Nicolas Harris 400
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And see the cost of every work logged by the users:

User	Interval(1.04.16 - 30.04.17)	Company	All	Issue	Get Report	Cost
Antonio Domingez	20.04.16 14:50	NSBank	SALES MANAGEMENT	DEAL-204 JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...]	20m	166
Antonio Domingez	29.04.16 14:52	NSBank	SALES MANAGEMENT	DEAL-204 JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...]	0.5h	250
Antonio Domingez	29.04.16 14:53	OptTorg	SALES MANAGEMENT	DEAL-188 Purchase of 2000 licenses Jira Software + Jira HelpDesk	1h	500
Antonio Domingez	11.04.16 14:54	Meridian LLC	SALES MANAGEMENT	DEAL-206 JIRA 100 users purchase	0.5h	250
Antonio Domingez	25.04.16 14:55	Meridian LLC	SALES MANAGEMENT	DEAL-206 JIRA 100 users purchase	0.75h	375
Antonio Domingez	10.06.16 00:16	Not defined	Marketing	MAR-44 Brainstorming with the team	3h	1500
Total:					6h 5m	3041