Setting Up Custom Directories (Dictionaries)

- Adding a New Custom Dictionaries
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- Using a Custom Dictionary

Adding a New Custom Dictionaries

In the "Administration\Plugins\CRM\Custom Directories" menu you can create custom dictionaries with flat list of values. To do this you must specify a unique directory code and its name.

≡ ÄIJIRA Dashboards -	Projects - Issues - CRM Calendar Create		Search Q 🕐 -	÷۰ 🚺-				
Administration Q Search JIRA admin								
Applications Projects Issues	Add-ons User management System CRM							
CRM ADMINISTRATION	Custom directories			* ?				
Companies	Directory name (System locale)	Directory name (EN)						
Contacts			Add					
Transactions	Индустрия	Industry	Fields Delete					
Custom directories	Должности	Positions	Fields Delete					
Audit Log	Сервисы	Services	Fields Delete					
Integrations	Вендоры	Vendors	Fields Delete					
Direct Mail	Статьи расходов	Expense items	Fields Delete					
	Счет	Account	Fields Delete					
	Типы продаж	Sale Types	Fields Delete					

Fields Setting

Click on "Fields" button to configure what fields will be presented on Custom Directory page.

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Field title	Field title (En)	Field type	Tab	ls required	Show in grid			
		string (255 sy \$	\$				Add	
Имя	Name	System	Main			Properties		
Имя (En)	Name (En)	English name	Main		V	Properties	Delete	
Текст	Text	string (255 symbols)	Main		\checkmark	Properties	Delete	
Пользователь	User	Jira user	Main		1	Properties	Delete	
Активный	Active	checkbox	Main	\checkmark	*	Properties	Delete	
Руководитель	Head	Jira user	Main		*	Properties	Delete	

Create fields you want and make them required or visible in the grid (on Custom Directory page). You can configure field's properties by pressing 'Properties' button. If no additional fields are created, there will be only 'Name' by default.

Field Types	Describtion
System	'Name' field. This field is created by default and can not be deleted.
String	Text field. One line, no more than 255 symbols.
English name	Text field to store English field's name. Is used for JIRAs where English is not default language. Don't forget to check 'To search by' in field's properties to have field searchable with English turned on in your system.
JIRA User	JIRA User picker field.
Checkb ox	Checkbox
Date	Date field
Number	Number field
List of values	Create a dropdown list with values to select. The same as for Companies Directory's 'List of values'. Example of list: "1:Lead;2:Client;3: Concurent;4:Partner;" - type it into Properties / 'Field values'.
Directory	Select Custom Directory to take values from it.

Using a Custom Dictionary

You can add, delete or edit custom dictionary records through "CRM\Directories\Custom Directories" menu.

三	s - Issues - CRM Create	See	irch q @+ 🗱+
	Services		
CRM FUNCTIONS	Name	By default	
2 Contacts	•		Add
Products	Company		Delete
\$ Transactions	Consulting		Delete
Industry	Development		Delete
Positions	Hosting		Delete
Services	Licensing		Delete
Vendors Sale Types	Support		Delete
Expense items	Training		Delete
Account	test		Delete
]]a Reports			