

CRM Security Levels

To set security levels to issues user must have access to Set Issue Security at project's Permission Scheme.

Move Issues Ability to move issues between projects or between workflows of the same project (if applicable). Note the user can only move issues to a project he or she has the create permission for.	Group (jira-software-users)
Resolve Issues Ability to resolve and reopen issues. This includes the ability to set a fix version.	Group (jira-software-users)
Schedule Issues Ability to view or edit an issue's due date.	Group (jira-software-users)
Set Issue Security Ability to set the level of security on an issue so that only people in that security level can see the issue.	Project Role (Administrators) Single user (Admin) Group (jira-administrators) Group (jira-software-users)
Transition Issues Ability to transition issues.	Group (jira-software-users)

In Issue [Security Scheme](#) create [Issue Security Level](#) to allow access to secured issues only to granted groups, users or roles.

On "Add User/Group/Project Role to Issue Security level" screen you can find CRM's Security groups:

Add User/Group/Project Role to Issue Security Level

Issue Security Scheme: **Security**

Issue Security Level: **child**

Please select a user or group to add to this security level.

This will enable the specific users/groups to view issues for projects that:

- are associated with this Issue Security Scheme and
- have their security level set to **child**

☒ Application access

☐ User custom field value

☐ Project Role

☐ Reporter

☐ Holding employees


☐ Project lead

☐ Parent companies employees

☐ Company Assignee

☐ Company employees

☐ Current assignee

☐ Single user 
Start typing to get a list of possible matches.

☐ Group

☐ Group custom field value

Security Group	Users who will have access to issues	How to set
Company employees	Reporter's colleagues (from same company in CRM).	How to set Reporter's colleagues access to issues
Holding employees	Reporter's colleagues, employees of parent company, employees of all child companies and employees of companies which have the same parent as reporter's company	Add Parent and Child companies attributes to CRM Company
Parent companies employees	Reporter's colleagues, employees of parent company and employees of parent company of the parent company	Add Parent and Child companies attributes to CRM Company