

HelpDesk Home

What is HelpDesk for JIRA?

HelpDesk for JIRA is a simple user interface for the most popular operations: create, view and comment issues. All HelpDesk's interfaces are friendly and familiar because they are built on common JIRA interfaces.

See more: [What is HelpDesk and How it Works?](#)

Why should you use HelpDesk for JIRA?

Plugin provides the best way to do HelpDesk for thousands external users because they don't need a JIRA logon permission (like jira-users members). So, you have a JIRA license just for your support team. There is a polite license policy for HelpDesk needs. Let's see the [User's Guide](#) to learn basic functions.



[HelpDesk for JIRA vs JIRA Service Desk](#)