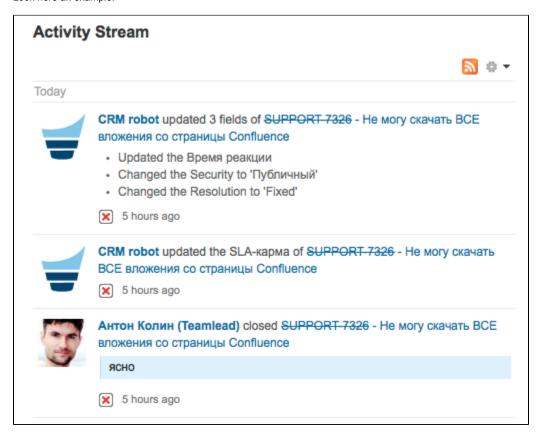
## **Defining a CRM User**

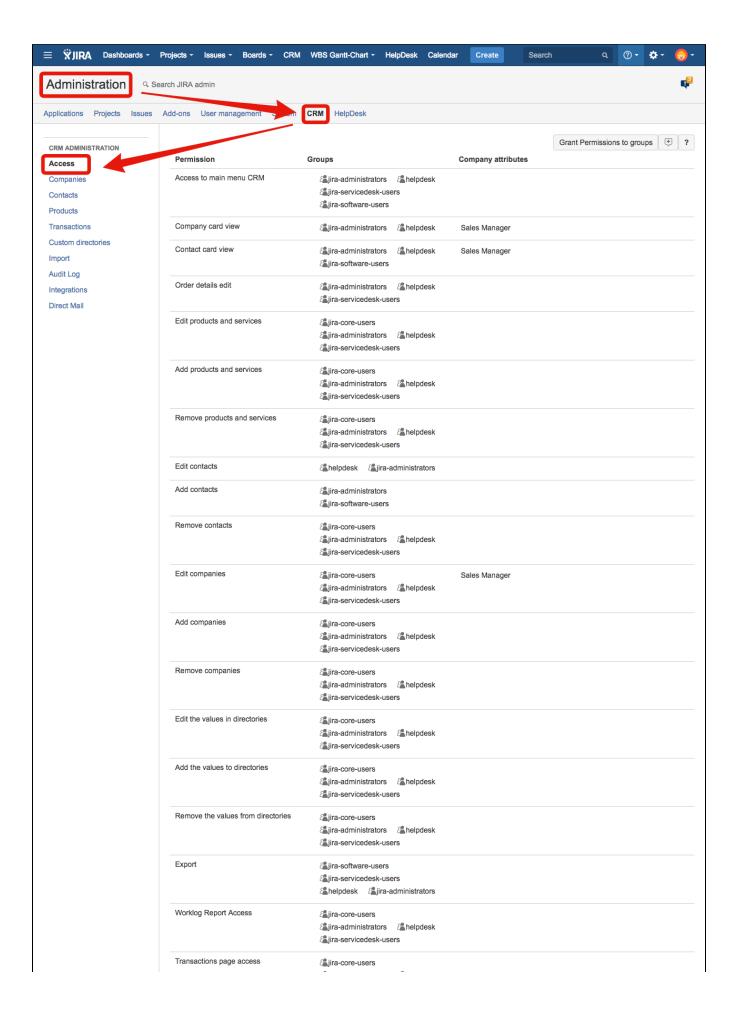
CRM User allows JIRA-users make issues operations in CRM on behalf of CRM User. This user guaranteed has all required permissions and roles that regular users may not have.

Also some background operations with no logged JIRA user can be made by CRM User. For example during contacts synchronization or issues fields autocomplete, issues update when Company field is updated.

Look here an example:



You could define the CRM user here:



	€ ira-administrators
	∠
View issue transactions	{a∥jira-core-users
	€ iira-administrators
Add and edit issue transactions	⊈ijira-core-users
	€ jira-administrators
	② ajira-servicedesk-users
Companies page access	¼jira-core-users
	∠ ira-servicedesk-users  ∠ ira-servicedes
	€ jira-servicedesk-users-1
Contacts page access	⊈jira-core-users
	∠ jira-servicedesk-users
	☐ jira-software-users
Products page access	<sup>2</sup> ajira-core-users
	∠ jira-administrators ∠ helpdesk
Directories page access	⟨♣jira-core-users
	<sup>¿</sup> ajira-servicedesk-users
Reports page access	€ajira-core-users
	<sup>2</sup> ajira-servicedesk-users
Direct Mail	<i>i</i> ajira-administrators
View issue products&services	⊈jira-core-users
	Eajira-administrators Eahelpdesk
	☐ jira-servicedesk-users
ira user for CRM operation	s with tasks
	S WITH TASKS

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