

Company/Contact issue fields format

You can have all information from CRM Directories shown in custom fields by putting a tick in the directories' attributes in CRM Administration menu.

Select Directory you need in CRM Administration menu (for example Contacts). Then in Attributes section find ones that you want to be shown in custom fields and click "Properties" and put a tick in checkbox "Show in a custom field":

Contact attributes

Field title	Field type	Tab	Is required	Show in grid
				☐
Phone				☒
Full Name				☒
Company				☒
Position				☒
E-Mail				☒
JIRA login				☐

Phone

Is title

Show in a custom field

To search by

Is read only

Width

150

Save

Close

Properties

Delete

Properties

Delete

Properties

Delete

Properties

Delete

Properties

Delete

Properties

Delete

Properties

Delete

The properties you've selected will be shown in custom fields in order: first one is the attribute ticked as a title then in brackets all properties ticked as to be shown in custom field separated by comma:



Support / SUP-27

Add info in custom field

 Edit

 Comment

Assign

More ▾

To Do

In Progress

Workflow ▾

Admin ▾

Details

Type:	☒ Task	Status:	TO DO (View Workflow)
Priority:	↑ Medium	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Labels:	None		
Company:	Teamlead		
Organization:	Teamlead		
SLA:	111: 1h 51m 		
Contact:	Anton Kolin ((812) 309-29-57, kolinsantyyg@gmail.com)		

Description

Click to add description

Attachments



Drop files to attach, or [browse](#).