

Transactions Notifications

There are two ways to send notifications to users about Transactions creation, update or removal:

- [Send notifications to specific groups without Notification scheme adjusting](#)
- [Add Event to Notification scheme](#)

Send notifications to specific groups without Notification scheme adjusting

You can inform members of specific groups about any changes of transactions.

To set notifications go to CRM Administrator Menu/ Transactions Tab:

Event	Attribute	Value	Subject	Body	Groups
<ul style="list-style-type: none"> ✓ Transaction creation Transaction update Transaction removal 					<input type="text"/> <input type="button" value="Add"/> <p>Start typing to search for groups.</p>
Transaction update	Status	fact	Transaction in % {new_tran_sale} is updated	Issue: % {new_tran_sale}. Updates: Status = Fact.	tran-notify <input type="button" value="Delete"/>
Transaction removal			Transaction in % {old_tran_sale} is removed	Issue: % {old_tran_sale}. Removed	tran-notify <input type="button" value="Delete"/>

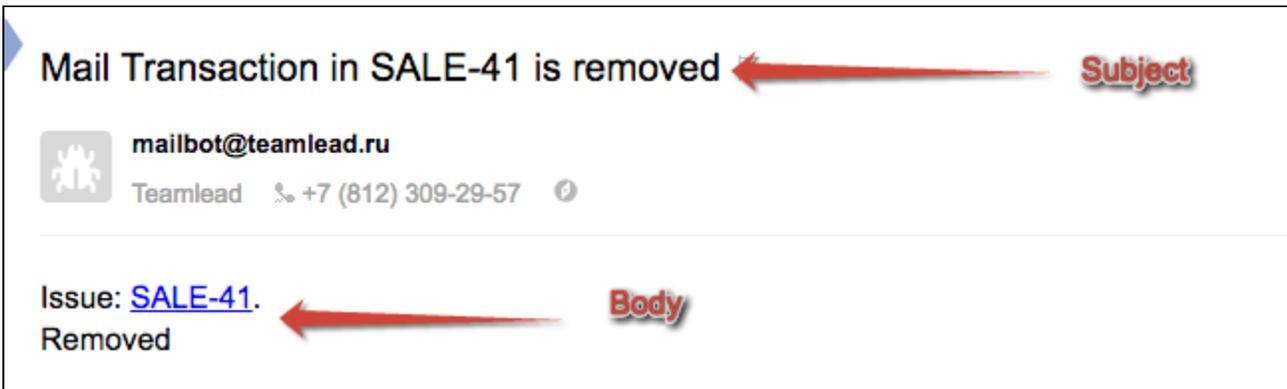
Examples:

Event	Attribute	Value	Subject (Subject of letter)	Body (Letter's text)
Transaction creation	-	-	Transaction in % {new_tran_sale} is created	Issue: % {new_tran_sale}. Created.
Transaction removal	-	-	Transaction in % {old_tran_sale} is removed	Issue: % {old_tran_sale}. Removed
Transaction update	Status	Fact	Transaction in % {new_tran_sale} is updated	Issue: % {new_tran_sale}. Updates: Status = Fact.
Transaction update	Status	Plan	Transaction in % {new_tran_sale} is updated	Issue: % {new_tran_sale}. Updates: Status = Plan.

Links %
{new_tran_sale} and %
{old_tran_sale} result to show transaction's issue key.

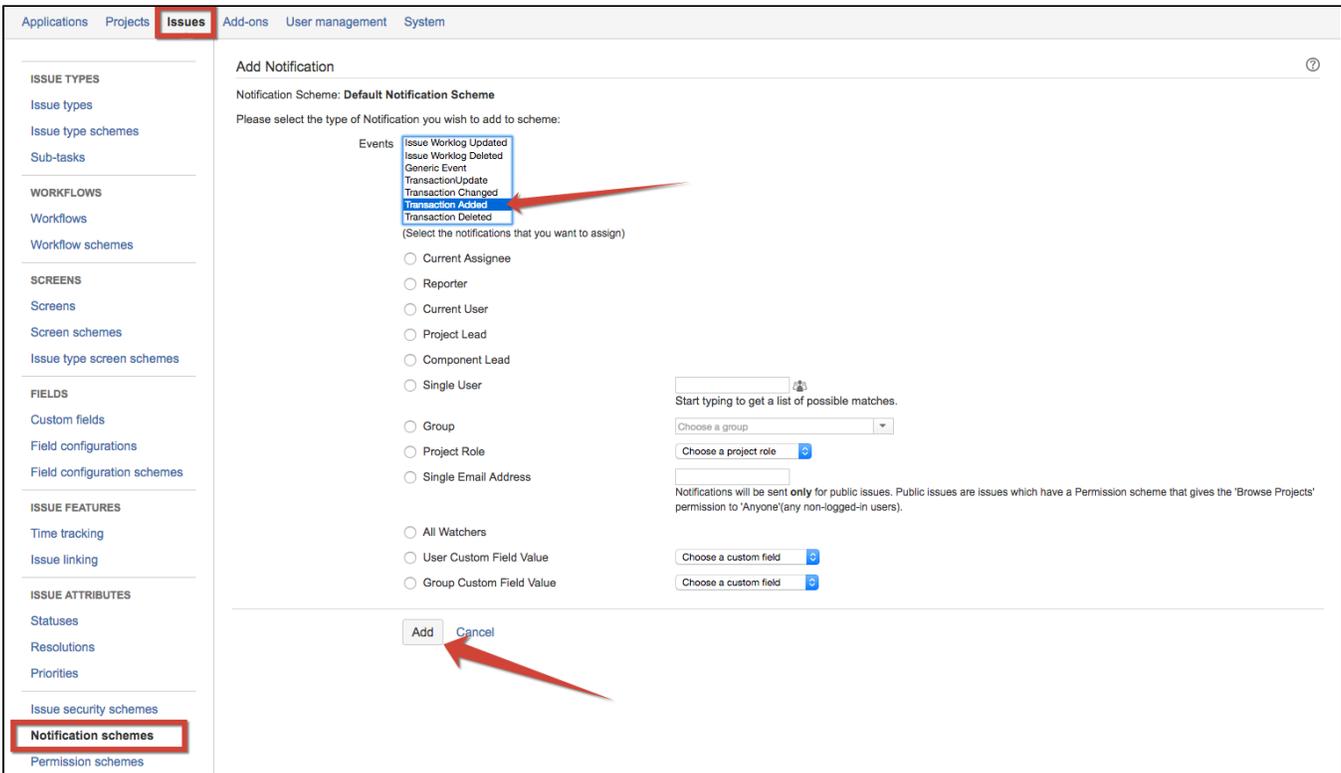
Links %
{new_tran_sale_summary} and %
{old_tran_sale_summary} return the issue key and issue's summary.

In this case you can manage how email's (notification's) subject and body will look like. For example:



Add Event to Notification scheme

Go to Administrator menu/ Issues/ Notification Schemes, find in the table Transactions Events (**Transaction Added**, **Transaction Changed**, **Transaction Deleted**) and press 'Add' to add groups, roles or users to receive notifications about correspondent event.



In this case an email will have standard notification view:

Mail (SALE-43) multiple product select **← Issue Summary**



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Issue link →

[<http://jira-test.teamlead.ru/browse/SALE-43?page=com.atlassian.jira.plugin.system.issuetabpanels:all-tabpanel>]

Admin updated SALE-43:

Changes in transaction ←

Transactions CRM: transaction changed. Status = Plan. Sum = 500.00 (was: transaction added. Status = Fact. Sum = 500.00)