

# CRM Security Levels

To set security levels to issues user must have access to Set Issue Security at project's Permission Scheme.

|                                                                                                                                                                                                                  |                                                                                                                    |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <b>Move Issues</b><br>Ability to move issues between projects or between workflows of the same project (if applicable). Note the user can only move issues to a project he or she has the create permission for. | Group (jira-software-users)                                                                                        |
| <b>Resolve Issues</b><br>Ability to resolve and reopen issues. This includes the ability to set a fix version.                                                                                                   | Group (jira-software-users)                                                                                        |
| <b>Schedule Issues</b><br>Ability to view or edit an issue's due date.                                                                                                                                           | Group (jira-software-users)                                                                                        |
| <b>Set Issue Security</b><br>Ability to set the level of security on an issue so that only people in that security level can see the issue.                                                                      | Project Role (Administrators)<br>Single user (Admin)<br>Group (jira-administrators)<br>Group (jira-software-users) |
| <b>Transition Issues</b><br>Ability to transition issues.                                                                                                                                                        | Group (jira-software-users)                                                                                        |

In Issue [Security Scheme](#) create [Issue Security Level](#) to allow access to secured issues only to granted groups, users or roles.

On "Add User/Group/Project Role to Issue Security level" screen you can find CRM's Security groups:

## Add User/Group/Project Role to Issue Security Level

Issue Security Scheme: **Security**

Issue Security Level: **child**

Please select a user or group to add to this security level.

This will enable the specific users/groups to view issues for projects that:

- are associated with this Issue Security Scheme and
- have their security level set to **child**

☒ Application access

☐ User custom field value

☐ Project Role

☐ Reporter

☐ Holding employees

☐ Project lead

☐ Parent companies employees

☐ Company Assignee

☐ Company employees

☐ Current assignee

☐ Single user   
Start typing to get a list of possible matches.

☐ Group

☐ Group custom field value

| Security Group             | Users who will have access to issues                                                                                                                                | How to set                                                               |
|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Company employees          | Reporter's colleagues (from same company in CRM).                                                                                                                   | <a href="#">How to set Reporter's colleagues access to issues</a>        |
| Holding employees          | Reporter's colleagues, employees of parent company, employees of all child companies and<br>employees of companies which have the same parent as reporter's company | Add Parent and Child companies <a href="#">attributes</a> to CRM Company |
| Parent companies employees | Reporter's colleagues, employees of parent company and employees of parent company of the parent company                                                            | Add Parent and Child companies <a href="#">attributes</a> to CRM Company |