Setting Up Custom Company Directories

Custom company directories settings allow administrators create separate companies directories with their own permissions.

Go to CRM administrator menu / Custom company directories and create new directories:

| Administration Q Search JIRA admin | | | | | |
|------------------------------------|-----------------------------------|--------------------------|--------------------|--------|--|
| Applications Projects Issues | Add-ons User management Latest up | ograde report System CRM | HelpDesk | | |
| 100000 | Lator up | | | | |
| CRM ADMINISTRATION | | | | | |
| Access | Custom company directories | | | | |
| Companies | | | | | |
| Contacts | Directory name (System locale) | Directory name (EN) | | | |
| Products | | | | Add | |
| Transactions | Oliverte | Oliverte | | | |
| Custom directories | Clients | Clients | Fields Permissions | Delete | |
| Audit Log | Competitors | Competitors | Fields Permissions | Delete | |
| Integrations | | | | | |
| Direct Mail | | | | | |
| Table lists | | | | | |
| Budget | | | | | |
| Custom fields links | | | | | |
| Contact Synchronization | | | | | |
| Custom company directories | | | | | |

To add new fields to directories click on "Fields" button:

| ïelds | | | | | | | | | | |
|-------|-------------|------------------|-------------------------|------|----------------|-----------------|------------|--------|---|----|
| | Tab title | | Tab title (En) | | | | | | | |
| | | | | | | | | Add | | |
| | Основное | | Main | | | | Fields | Delete | | |
| | Field title | Field title (En) | Field type | Tab | is required | Show in grid | | | | |
| | | | string (255 sy \$ | \$ | | | | Add | | |
| | Competitors | Competitors | string (255 symbols) | Main | | v | Properties | Delete | | |
| | Phone | Phone | number | Main | | \checkmark | Properties | Delete | | |
| | Address | Address | string (255 symbols) | Main | | V | Properties | Delete | | _ |
| | Website | Website | Website | Main | | 1 | Properties | Delete | | |
| | | | | | | | | | | |
| | | | | | | | | | С | lo |

The process is the same as for creation of new Custom Directories. First create Tabs in the table above then create new fields of needed types. Don't forget to add the fields to the tabs. To set the order of the fields in the tabs in the table above select the tab and click on "Fields" button and drag'n'drop the fields in the order you want.

When new fields and tabs are created you can set the permissions to the custom company directory. To do that click on "Permissions" button:

| Permissions | | |
|-------------|---------------------------------------|-------|
| Permission | Groups | |
| Remove | <i>2</i> ∉jira-administrators | |
| View | ଥ≞jira-administrators ଥ≞jira-users | |
| Edit | <i>2</i> ≜jira-administrators | |
| Add record | ଥ≞jira-administrators ଥ≞jira-users | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | Close |

Add Jira-groups for the permissions:

| Permission | Description | | | |
|------------|--|--|--|--|
| Remove | Permission to remove records from directory | | | |
| View | Permission to view the directory page. Notice that if the user is not the member of any of listed groups, this user will see standard Company directory (if has access to that). If the user has permission to view at least one Custom company directory then the standard Company directory will be bidden and the bidden and the bidden and the standard Company directory will be bidden and the standard Company directory will be bidden and the bidden and the standard Company directory will be bidden and the standard Company directory will be bidden and the standard Company directory will be bidden and the bidden and the standard Company directory will be bidden and the standard Company directory will be bidden and the bidden and the standard Company directory will be bidden and be bi | | | |
| Edit | Permission to edit records in the directory | | | |
| Add record | Permission to add new records | | | |

To use these directories inside Jira issue you have to create custom field.