

Export Encoding Setting

HelpDesk administrator can set the export encoding from HelpDesk issues list.

Hosting (2)My closed (9)My Company (12)

Interval

Issue type : All

Issue

Summary

Assignee

Status : All

01/фев/18	Error	SUP-34648	тест	Nina	CLOSED
12/январ/18	Instance	HOST-1658	JIRA	Stas	УДАЛЕНО
12/январ/18	Instance	HOST-1657	JIRA	Stas	УДАЛЕНО
07/ноя/17	Technical Question	SUP-33718	test f	Nina	CLOSED
07/ноя/17	Error	SUP-33715	dupli	Nina	CLOSED
07/ноя/17	Error	SUP-33714	dupli	Nina	CLOSED
25/авг/17	Technical Question	SUP-32804	тест	Anna	CLOSED
16/авг/17	Technical Question	SUP-32669	1 cre	Anna	CLOSED
15/авг/17	Technical Question	SUP-32657	1 cre	Nina	CLOSED
08/авг/17	Technical Question	SUP-32521	еще	Nina	CLOSED
08/авг/17	Technical Question	SUP-32509	тест	Nina	CLOSED
30/ноя/16	Question	SALE-7239	Лице	Anas	CLOSED

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Export

To do that go to HelpDesk administrator menu / Access:

HELPDISK ADMINISTRATION

Access

[User Dashboard](#)
[Notifications](#)
[Inline Search](#)
[SLA](#)
[Customer Satisfaction](#)
[Related Issue](#)
[Customer Portal](#)
[Look & Feel](#)
[Comment Templates](#)
[Audit](#)

[Grant to all groups](#) [Remove from all groups](#)

Permissions

Permission	Groups
Logon	helpdesk jira-administrators
View History section	
View Issue Links section	
View Feedback button	
View Attachments section	helpdesk
View Comments section	helpdesk
View Time tracking fields	
View Create related issue button	jira-administrators
View Invite button	

Access settings

HelpDesk Super User

Groups for a new user helpdesk

[Grant to all groups](#)[Remove from all groups](#)

- ☒ Allow Public Sign up
- ☐ Change JIRA login to HD
- ☐ Sign up captcha
- ☐ Do not show warning message before entering HelpDesk from JIRA

Source field

Export encoding