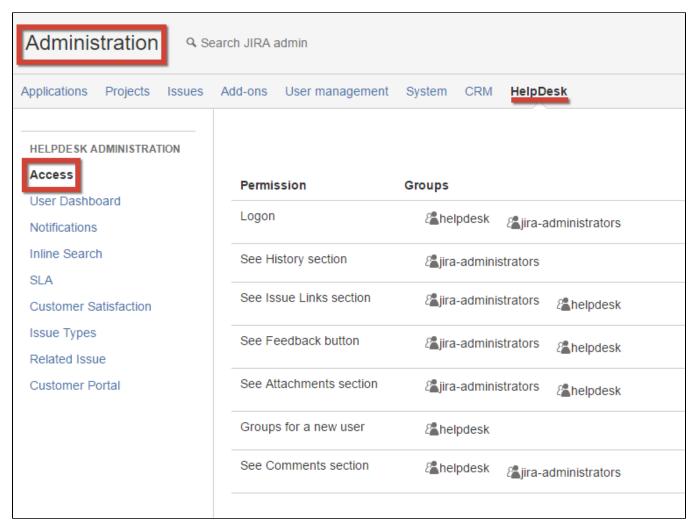
Setting Access to Objects in HelpDesk

After Installation it is needed to set access to HD objects for different groups in HelpDesk Administrator Menu/ Access:



Permission	Description			
Logon	Access to HelpDesk Logon Screen and permission to logon to HelpDesk			
View History section	Access to issue history section in HelpDesk			
View Issue Links section	Access to issue links section in HelpDesk			
View Feedback button	Access to feedback button section in HelpDesk			
View Attachments section	Access to issue attachment section in HelpDesk			
View Comments section	Access to issue comment section in HelpDesk			
View Time tracking fields	Access to view time tracking fields (Original Estimate, Remaining Estimate) in HelpDesk issues list and issues screens			
View Create related issue button	Access to "Create Related Issues" feature in issues			
View Invite button	Access to Invite users feature that allows HelpDesk users invite other users by e-mail			
Groups for a new user	Groups for newly Signed Up users			