

Create Issues

To create issue you should just click on Create button in main menu.

JIRA

HelpDesk

Create issue

List of Issues

Interval

Type : All

Issue

Summary

28/Mar/15	Improvement	SUP-173	Add screenshots to the Marketplace
28/Mar/15	Improvement	SUP-172	Install HelpDesk for JIRA
28/Mar/15	Bug	SUP-171	Bug in the Create Screen
28/Mar/15	Bug	SUP-170	Search Issues through HelpDesk interface
28/Mar/15	Bug	SUP-167	Documentation

Be sure, your user must have right to "browse project, create issues, comments and attachments". We recommend create a new group something like **helpdesk-customers** and give needed permissions in project. After that you have to [Define Group Memberships For a New HelpDesk Users](#).

JIRA

HelpDesk

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Issue

Summary

31/Mar/15			
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25/Mar/15			
25/Mar/15			

Create issue

Project*

Support

Issue type*

Bug

Summary*

Can't login to JIRA

Software*

JIRA

Description

Hi,

I can't login to JIRA. See the screenshot in attach please.

Ben.

Create

Cancel

Status : All

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

OPEN

IN PROGRESS

OPEN

OPEN

OPEN

IN PROGRESS