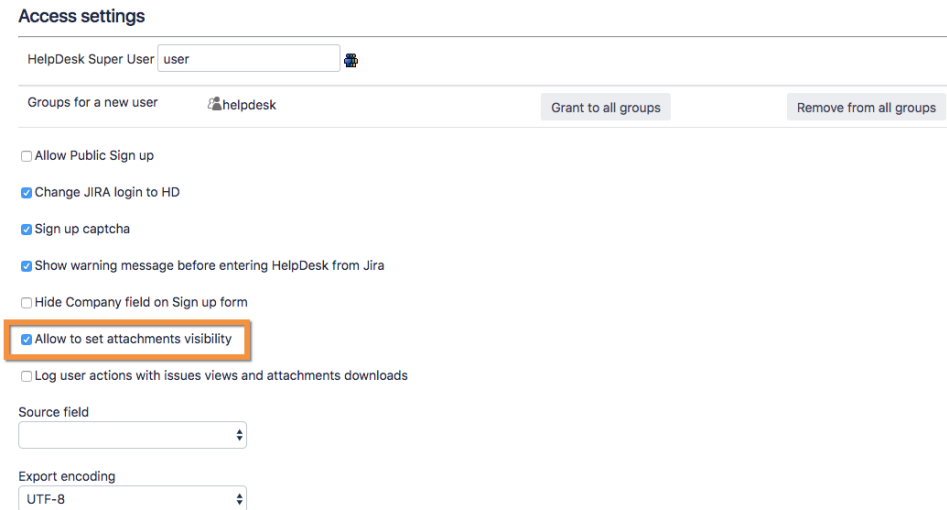# Restrict attachments visibility

As Helpdesk agent you can restrict attachments visibility in Jira issues.
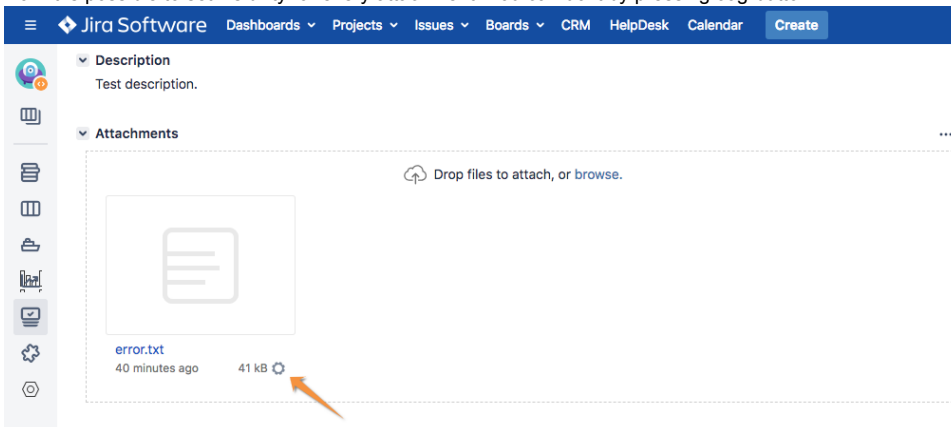
To do this you need:

1. to enable **Allow to set attachments visibility** option in Helpdesk administration:
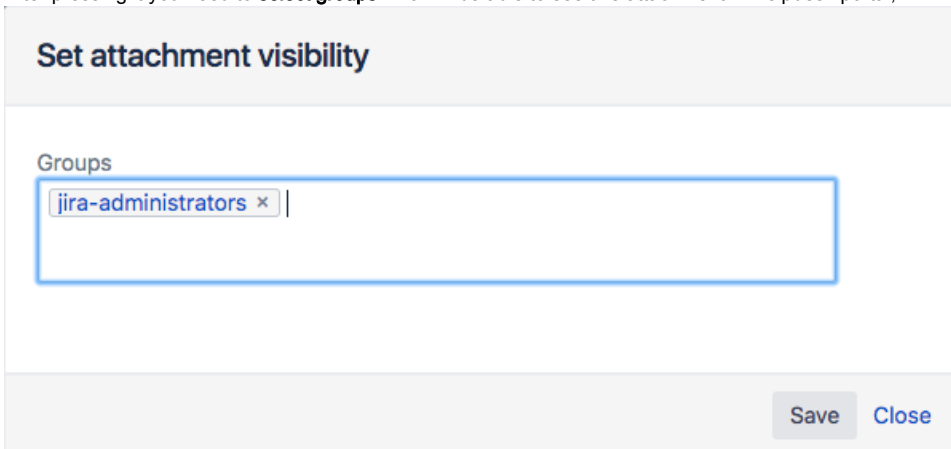

Now it is possible to set visibility for every attachment. You can do it by pressing cog-button:

2. After pressing it you need to **select groups** who will be able to see this attachment in Helpdesk portal;

If an attachment is restricted it has lock-icon on it:

⌄ **Description**

Test description.

⌄ **Attachments**   · · ·

⌃ Drop files to attach, or browse.

error.txt
46 minutes ago   41 kB ⚙ 🔒