Audit

Audit shows administrator current HelpDesk sessions:

| Applications | Projects | Issues | Add-ons | User management | Latest upgrade report | System | Structure | CRM | HelpDesk |

HELPDESK ADMINISTRATION

Access

User Dashboard

Notifications

Inline Search

SLA

Customer Satisfaction

Related Issue

Customer Portal

Look & Feel

Comments

Audit

Confluence integration

Current User Sessions in HelpDesk

This shows a list of the users that have a session with HelpDesk.

Showing sessions 1 through 1 out of a total of 1

Session Id	User	IP Address	Last Accessed	Session Creation
D4642C68B836EFC2E2E112A9CDBD5ED8		201.215.28.6,127.0.0.1	07:10:56 2018/11/15 MSK (+0300) (16s ago)	07:09:28 2018/11/15 MSK (+0300) (1m ago)

Showing sessions 1 through 1 out of a total of 1