

# Filter trash attachments

You can remove unwanted attachments from issues on a schedule

To configure attachment filtering:

- 1. Go to Help Desk **Administration/ Notification/ Filte trash attachments**;
- 2. Turn on the toggle **Turn on Filtering**;
- 3. **Filter by size (Kb)** - Specify the size of the files to be deleted;
- 4. **Images types** - Specify the file extension to be deleted;

Filter trash attachments

Turn on filtering

Filter by size (Kb)

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Images types

E.g. png,jpeg,jpg,gif

- 5. Go to **Administration/ Sysrem/ Services**;
- 6. Add new servises

a. ru.helpdesk.jira.plugins.listener.FilterAttachService

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Administration

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Services

Name / Class	Properties	Schedule	
<b>Mail Queue Service</b> com.atlassian.jira.service.services.mail.MailQueueService		0 * * * * ?	EditDelete
<b>Audit log cleaning service</b> com.atlassian.jira.service.services.auditing.AuditLogCleaningService		Daily at 3:00 am	EditDelete
<b>Backup Service</b> com.atlassian.jira.service.services.export.ExportService	<ul style="list-style-type: none"><li>USE_DEFAULT_DIRECTORY: true</li></ul>	0 0 3/12 * * ?	EditDelete
<b>HDFilterAttachService</b> ru.helpdesk.jira.plugins.listener.FilterAttachService		0 * * * * ?	EditDelete
<b>Help Desk</b> com.atlassian.jira.service.services.mail.MailFetcherService	<ul style="list-style-type: none"><li>handler.params: project=TEST,issuetype=10002,bulk=ignore,createusers=true,notifyusers=true,ccwatcher=false,ccassignee=true,stripquotes=true,sid=10922</li><li>popserver: jira8test@teamlead.ru</li></ul>	0 * * * * ?	EditDelete
<b>My reminders Service</b> ru.teamlead.jira.plugins.reminder.listener.RemindingService		0 0/1 * * * ?	EditDelete
<b>CRM Integrity Check Service</b> com.teamlead.jira.plugins.crm.integritycheck.listener.CRMIntegrityCheckService		Daily	EditDelete