

Sign Up Captcha

Administrator can require captcha for new users who are [Signed Up to HelpDesk](#) by checking 'Sign up captcha' in **HelpDesk Administration** menu > **Access Tab**.

There is also an option to show captcha after the set number of unsuccessful login attempts.

Access settings

HelpDesk Super User

Change

☒ Allow Public Sign up

☒ Change JIRA login to HD

☒ Sign up captcha

☒ Show captcha on user sign-in after failed login attempts

☒ Show warning message before entering HelpDesk from Jira

☐ Hide Company field on Sign up form

☐ Allow to set attachments visibility

☐ Log user actions with issues views and attachments downloads

☒ Turn on dynamic update of SLA fields

☒ Turn on filtering of [cid:] messages from comments

Source field

Export encoding

Captcha can be refreshed without losing already filled in information.

When 'Sign up captcha' is checked new users will have to fill in correctly captcha field:

Sign up to HelpDesk

First Name

Last Name

Company

Email

Password

Please enter the word as shown below



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Sign up